



Alice House Hospice
Serving the communities of
Hartlepool & East Durham

Alice House Hospice

Annual Review 2021/2022

Dignity, Respect, Support and Care

Trustees & Management

Chair: Ray Priestman
Vice Chair: Lorna Jones
Treasurer: Joanne Regan
Trustees: Thomas Chacko
 Karen Martin
 Jim Ainslie
 Robin Armstrong (resigned 29.07.2021)
 James Druce (appointed 23.09.2021)
 Annaliese Barber
 Paul Jones-King
 Clive Shotton



Chief Executive: Tracy Woodall
Senior Management: Sandra Britten
 Nicola Haggan
 Karen Witherley
 Julie Hildreth
 Karen Gibson
 Greg Hildreth
 Kay Burrell
 Jan Grocott
 Deputy Chief Executive/Director of Information Governance
 Deputy Chief Executive/Corporate Services Senior Manager
 Retail Senior Manager
 Fundraising Senior Manager
 Clinical Services Senior Manager
 Communications Senior Manager
 Finance Senior Manager
 Senior Manager Therapeutic Support Services

Our Care Activity

During the financial year 2021/22 Alice House Hospice made a vital difference to local people by providing the following care services:

182 referrals to our Inpatient Unit, providing 2,028 bed days to patients for symptom control and end of life care;

30 referrals to our Long Term Care Unit, providing 1,243 bed days to patients with Continuing Healthcare needs;

18 admissions for our Respite Care, providing 38 bed days in our Inpatient Unit and offering a chance for carers and patients to take a break;

13,274 telephone support calls to Patients, Carers and Healthcare Professionals;

Day Hospice Telephone Support was provided with 169 Telephone Support Calls provided by healthcare professionals;

Assisting adults, young people and children coping with the loss of a loved one through our Community Bereavement Service. Support included 356 referrals with 1,379 individual counselling sessions;

Counselling Team provided 4,689 telephone support calls to bereaved adults;

Answering 363 calls to the Hospice Helpline, which is designed to support people affected by a life-limiting illness as well as health professionals;

2,523 Therapeutic Support Contacts were delivered.

Financial Summary

Our running costs for

2021/22 were:	£3,960,355
Care activities	£2,864,958
Fundraising	£1,095,397

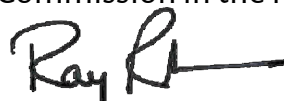
Our income for

2021/22 was:	£3,820,053
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Voluntary gifts	£579,141
Events, campaigns, sales	£132,526
Charity shops and merchandise	£602,633
Lottery	£243,567
Legacies	£166,508
Grants	£657,174
Charitable activities	£1,438,504

The information above is provided to show details of income and expenditure in the year, it does not represent the statutory financial statements but a summary of the information extracted from the statutory financial statements. The summary may not contain sufficient information to allow for a full understanding of the financial affairs of the Charity. For further information the full financial statements and the Auditors' Report on these financial statements should be consulted. For a copy of the statutory financial statements please contact the Chief Executive on 01429 855555.

An audit of the full accounts has taken place and the Auditors' Report gave an unqualified opinion. The annual report and financial statements will be submitted to Companies House and the Charity Commission in the near future.



Signed by Ray Priestman,
Chair of Trustees on 24/11/2022